



# COVID-19 ALERT

***Updated March 17, 2020***

In light of the increasing number of cases in Canada and the recognition that early social distancing is an important measure to slow the spread of the virus and protect our most vulnerable populations, New Vision Family Health Team have implemented the following temporary changes going forward:

**Online Appointment Bookings:** We are not offering online appointment bookings at this time. We ask that you contact our office if you require care.

**Regular Office Visits:** Where possible, we are asking patients to defer any non-essential previously booked appointments. Much of the work for monitoring chronic health problems can be done by telephone, by e-mail, or by video conferencing. We anticipate your consent and cooperation for these matters, which reduces everyone's risk of serious disease.

**Appointments with Nursing:** All non-essential nursing appointments will be cancelled. At this time only childhood immunizations and medication injections will be booked Monday to Friday from 8:30 a.m. - 10:30 a.m.

**Appointments with Social Workers and Registered Dietitians:** All in-office visits will be cancelled, however at this time we will offer consultation by telephone.

**Appointments with Respiratory Therapists:** All in-office visits are cancelled until further notice.

**Blood Work/Prescription Renewals:** If you require blood work or prescription renewals, please phone the office and leave a request or phone your pharmacist if just for medication refills. Please phone before running out of medication as prescription refills will take 48-72 hours to process.

**Forms:** In an effort to minimize hand-to-hand contact, we ask that all non-essential forms be faxed to 519-578-6040 or e-mailed to [info@newvisionhealth.ca](mailto:info@newvisionhealth.ca)

**Wellness Workshops:** All workshops will be put on hold effective immediately. We will be putting handouts on our website for patients to access in lieu of in-person workshops.

**Circumcisions:** All circumcisions are cancelled until further notice.

**Breastfeeding Clinic:** At this time we are not accepting further breastfeeding consultation requests.

**Travel Advice Consultations:** At this time we are not accepting further travel advice consultation requests.

***Please continue to visit our website for updates.***