

February 26, 2021

Dear Patients:

The Waterloo Region has now launched a pre-registration system for COVID-19 vaccine for high priority groups only.

**Pre-registration and vaccination is currently open to:**

- Adult recipients of chronic home health care
- Adults 80 years of age and older
- Essential caregivers in long-term care or retirement home
- Health care workers
- Indigenous Adults
- Seniors congregate setting - staff, residents and essential caregivers
- Staff in long-term care or retirement home

Those identified as part of Phase One of the province's vaccination roll-out plan, including Adults 80+, are encouraged to register to be contacted for a vaccine appointment.

**Residents can register in two ways:**

Online: [www.regionofwaterloo.ca/vaccinePreReg](http://www.regionofwaterloo.ca/vaccinePreReg)

By phone: For those unable to register online please call the Region's Service First Call Centre at 519-575-4400.

\*Online registration is the fastest way to register. Please be patient as the call centre experiences a high volume of calls.

Pre-registration does not mean you will be contacted to book an appointment immediately. When a vaccine is available for you, you will be contacted through the method you selected (email, text or telephone). Please ensure you check your JUNK/SPAM folder in your email regularly.

Please call only if you are in an eligible priority group and need help to complete the form. Talk to a real person 24/7 in over 200 languages: 519-575-4400. Deaf and hard of hearing (TTY): 519-575-4608.

Please continue to visit our website for more information.

Sincerely,

New Vision Family Health Team